

Warranty Terms and Conditions

24 months Replacement Warranty Terms and Conditions

(SUBJECT TO THE CONDITIONS OF THE TRADE PRACTICES ACT AND CONSUMER PROTECTION LEGISLATION FOR ALL STATES IN AUSTRALIA)

1. Ducane Australia Pty. Ltd. warrants that the Drainwave – sewer dosing device and the associated ancillary parts are free from defects in workmanship and materials for 24 months from the date of purchase. Subject to the conditions of the warranty Ducane Australia Pty. Ltd. Will replace or repair any defective products free of charge at the nearest Ducane Pty. Ltd. Service Centre.
2. This warranty excludes transportation costs to and from Ducane Australia Pty. Ltd. And excludes defects due to non-compliance with installation instructions, neglect or misuse, unauthorised modifications, unauthorised connections, use of unauthorised spare parts or use or operation for purposes other than the those that the unit was specifically designed.
3. The 24-month warranty refers to Drainwave units only and is not transferrable to another Ducane Australia Pty. Ltd. Product, and only applies to the original owner, purchaser or end user and is subject to the Trade Practices Act and goods and consumer protection legislation of the states of Australia.
4. The warranty commences from the date of purchase. Proof of purchase is required before consideration under warranty is given.

Your rights:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Drainwave Technical Specification Sheets

Parts List

A components parts diagram is shown below

Part No. 9L-1
 Part Name: Base
 Material: UPVC
 Function: Provide connection to sewer drainage system

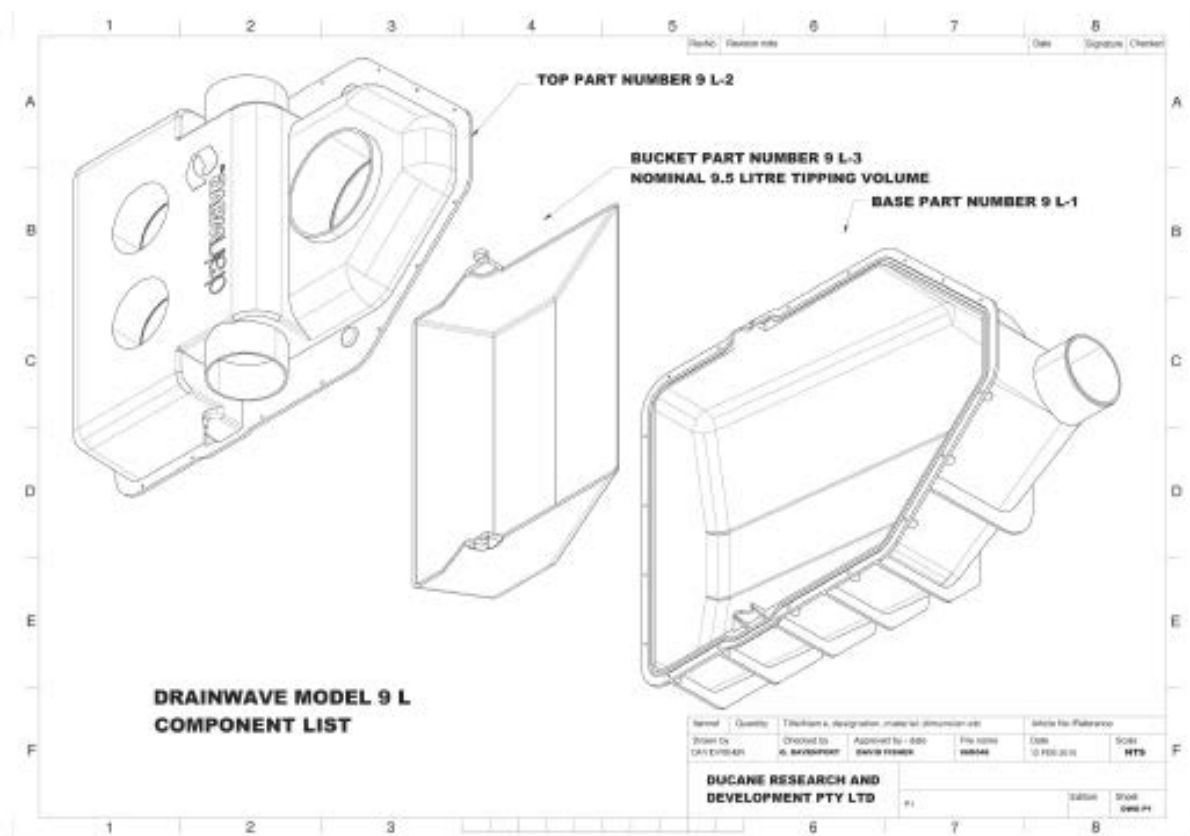
Part No. 9L-2
 Part Name: Top
 Material: UPVC
 Function: Provide connection to sewer drainage system and secure bucket in device

Part No. 9L-3
 Part Name: Bucket
 Material: UPVC
 Function: Collection and temporary storing of water and discharging in pulse flush action

Part No. 9L-4
 Part Name: Inserts
 Material: UPVC
 Function: Directs flows into the bucket

The 9L Drainwave is sold as a single item unit made of 4 integral parts. When assembled the Drainwave collects black and grey water from various sanitary fixtures, temporarily storing the water and waste and then discharging the collected water and waste in a pulse flush action.

Figure 1 - Drainwave Exploded Drawing showing Parts



Technical Drawings

Drainwave is a patented product and is designed according to several registered designs.
 All intellectual property remains with Ducane Australia Pty. Ltd.

